Accessibility statement for CAA Club Group – caaclubgroup.com.

CAA Club Group ("CCG") is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Measures to support accessibility.

CCG has taken the following measures to ensure accessibility of caaclubgroup.com:

- Included accessibility as part of our digital design and development processes
- Employed formal accessibility quality assurance testing procedures and methods
- Conducted internal and/or external accessibility assessments
- Provided accessibility training for our staff and on a continual basis when required
- Included accessibility as part of the standard requirements for our third-party vendors
- Assigned clear accessibility targets and responsibilities on areas which requires improvements

Conformance status.

The [Web Content Accessibility Guidelines (WCAG)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Caaclubgroup.com is fully conformant with WCAG 2.0 Level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

Compatibility with browsers and assistive technology.

Caaclubgroup.com is designed to be compatible with the following assistive technologies:

- Google Chrome with JAWS and NVDA on Windows 10
- Firefox with assistive JAWS and NVDA on Windows 10
- Microsoft Edge with JAWS and NVDA on Windows 10
- Apple Safari with VoiceOver Utility on Mac OS Catalina and Mojave
- Google Chrome with VoiceOver Utility on Mac OS Catalina and Mojave

- Apple Safari with Voiceover Utility on Apple iOS and iPadOS 14 and 13

- Google Chrome with Voiceover Utility on Apple iOS and iPadOS 14 and 13

- Google Chrome with TalkBack on Android 11 and 10

Caaclubgroup.com may not be compatible with:

- Internet Explorer 11 and older

- Browsers versions older than 2 major versions

- Operating systems for desktop computers older than 5 years

- Operating systems for mobile devices older than 3 years

Technical specifications.

Accessibility of caaclubgroup.com relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

- WAI-ARIA

- CSS

- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach.

CCG assessed the accessibility of caaclubgroup.com by the following approaches:

- Self-evaluation

- External evaluation

Evaluation report.

An evaluation report is available upon request. Please contact us at privacy@caasco.ca.

Feedback.

We welcome your feedback on the accessibility of caaclubgroup.com. Please let us know if you encounter accessibility barriers.

Phone: 905-771-3000 Ext. 25043

E-mail: privacy@caasco.ca

Address: CAA Privacy Office, 60 Commerce Valley Drive East, Thornhill, ON L3T 7P9

We try to respond to feedback within 3-5 business days.